Church Gresley Infant and Nursery School

THE CHILD & FAMILY SUPPORT OFFICER



How may I support you and your family?

Introducing

CHILD & FAMILY SUPPORT OFFICER

The Child & Family Support Officer aims to provide support by working directly with families and children to achieve a change for the better and improve family life. We will work closely with extended services, not only to support the children, but to offer support and advice to their families.

BELIEFS

We believe in treating individuals fairly and acknowledge that all individuals are unique, have their own needs, are worthwhile and therefore should be treated so.

We also believe in working with families on the strengths that are already in place within the family unit and build on these strengths, based on mutual respect and understanding.

The Child & Family Support Officer is part of the School Team and provides services to:

Children, families and individuals to promote emotional and social well-being.

The Child & Family Support Officer can:

- Directly support children to build their confidence and self esteem, through direct individual or group work environment.
- Provide direct support to children who are experiencing behaviour issues, social isolation, bullying or health problems.
- Help children, families and individuals to communicate with school and extended services to develop good relationships.
- Provide emotional support and a listening ear to the whole family.
- Offer support or advice around sensitive issues such as domestic violence, drug or alcohol misuse, mental health and bereavement issues for the family and individuals.

I can also offer advice and support around:

- Family/social events in the local area
- Children's Activities, including sports and leisure
- What services are available to you in your local community
- Parenting Courses
- Grief and Bereavement
- Trauma and ACE's
- And many more….

If you require information in other areas and I am unable to help, I will try my best to point you in the right direction!

How I work:

I work within the school and can work directly with children on an individual basis or in a group setting.

I work with families within the school setting or other private and/or comfortable settings if requested. This enables discussion of any positive and or difficult issues within the family unit and aids the family to work out how they would like things to be and how with support they can achieve this.

OUR AIM

Is to make your family life more enjoyable and your child's/children's time in school a positive experience.

WORKING TOGETHER

I would like:

- **Everyone** to have a positive mindset and a 'can-do' approach
- **Everyone** to be open and honest
- **Everyone** working towards the same goal
- Actions and solutions to be agreed in partnership by **everyone**